

2019-258!

Resume

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Education and Training

Post-Doctoral Fellowship 1991-1992 American Biodyne, Honolulu, HI
Internship 1990-1991 Veteran's Administration, Honolulu, HI
Ph.D. Clinical Psychology, 1990 University of Memphis, Memphis, TN
B.S. Psychology, 1982 University of Florida, Gainesville, FL

Professional Licenses

State of Hawai'i Psychology License PSY497, 1992 - 2008
State of Florida Psychology License PY7038, 2004 – present

Professional Affiliations

American Psychological Association, 1991 - present
SAMSHA Treatment Improvement Protocol Editorial Board, 1995-1998
National Register of Health Service Providers in Psychology, 2002 - present
Florida Psychological Association, 2008 – present
Veteran's Administration Rehabilitation Research Grant Reviewer, 2009-2012
Fellow of the Advisory Board Company, 2011
Guest Editor, Northeast Florida Medicine Journal, Special Mental Health Edition, 2017
American Hospital Association Psychiatric and Substance Abuse Council, 2018-present

Community Service

United Way Leadership Giver, 2008 - 2017; Reading Pals Volunteer, 2012 – 2013
WJCT Community Advisory Board, 2012 – 2017; Chair, 2016 – 2017
Leadership Jax Class of 2014
DLC Nurse and Learn Board of Directors, 2013-2015; Secretary, 2014 – 2015
Rotary Club of San Marco, 2015-2019; Foundation Chair, 2016 – 2018
North Florida Land Trust Board of Directors, 2016 – present; Vice Chair, 2018
Continuum of Care Governance Board, Changing Homelessness, 2018
Cultural Council of Greater Jacksonville, 2019-present

Employment History

Senior Director Behavioral Health, Ascension St. Vincent's, Jacksonville, Florida. July 2017-present.
Create a comprehensive behavioral health service line for the health system comprised of outpatient services integrated into primary and specialty care, telehealth service solutions, inpatient psychiatric care, and partial hospital programs. Collaborate with Ascension administrative teams in recruiting providers, developing managed care contracts, customizing the EMR for behavioral health and developing a sustainable budget for the service line. Work with the Foundation to identify and help fund programs that are mission critical to the growth and sustainability of the service line.

Baptist Health System, Jacksonville, FL, July 2006-July 2017.

- Administrator, Behavioral Health, July 2013 – July 2017. Responsible for clinical operations and fiscal management of 2 inpatient units, 2 partial hospital programs, and 14 outpatient clinics, with overall responsibility of 180 staff. Inpatient units and day stay programs provided services for children, adults, and geriatric populations. Outpatient clinics provided patients of all ages with neuropsychological and psychological evaluations, outpatient psychotherapy and medication management, and group therapy for a wide range of clinical issues. Developed and managed a consult liaison service for psychiatry and psychology, including telepsychiatry services, throughout the health system. Integrated mental health services within select Baptist Primary Care and medical specialty offices. Administered over \$18 million in endowments for mental health services in addition to \$39 million in the operations budget. Participated in community initiatives to reduce stigma and develop mental health prevention and treatment services in Northeast Florida.
- Director, Behavioral Health Department, November 2008 – July 2013. Responsible for overseeing operations for the Behavioral Health Department. The department was comprised of adult inpatient and partial hospital programs, an outpatient department serving all ages, and a 24/7 crisis response and community referral team. Directly supervised a management team of 4 managers, with overall responsibility for 120+ staff. Coordinated clinical, financial, and operational functions for the department, which generated annual revenues of over \$22 million. In 2012 led the successful design and implementation of an electronic medical record and billing system specific to mental health services.
- Director, Outpatient Behavioral Health, July 2006 – November 2008. Managed business and clinical operations for the outpatient behavioral health department. Coordinated a multi-disciplinary team of 20 psychiatrists, psychologists, and masters level therapists. Provided leadership to an administrative team of 20 staff responsible for financial and operational functions for 6 outpatient offices in Northeast Florida. Worked with Patient Financial Services and IT Departments as project manager for implementation of a system-wide online bill payment system.

Instructor, Graduate Department, Walden University. August 2004 – December 2009. Part-time teaching and supervision of clinical psychology interns and doctoral students. Taught graduate courses in introductory online learning and health psychology. Chaired 2 dissertation committees. Served on the Institutional Review Board for the university to approve research projects using human subjects.

Vice President of Clinical Services, Clay Behavioral Health Center, Middleburg, FL. May 2004 – July 2006. Responsible for managing clinical and community-based programs in a behavioral health setting that generated over 5 million in revenues. Programs included outpatient mental health, case management, family preservation, school-based prevention, psychosocial rehabilitation, supported housing, and substance abuse services for children and adults. Directly supervised 7 staff, and indirectly supervised 60 employees.

School Psychologist, Los Alamos Public Schools, Los Alamos, NM. January 2003 – May 2004. Provided psychological services and consultation to children, parents, teachers, and school administrators regarding special education services as required by federal law in the public-school system. Provided training to teachers and school administrators in behavior management in the classroom.

Program Director, State of Hawai'i Department of Education, Kamuela, HI. March 2001-August 2002.

Developed and managed a school-based mental health services program to meet federal benchmarks for special needs children and families. Primary duties included promoting collaboration among multiple state agencies, school personnel and behavioral health staff to provide a seamless system of care. Developed and delivered clinical training presentations, conducted psychological assessments, facilitated functional behavior assessments, supervised clinical staff, facilitated monthly QA meetings, and provided direct care to children aged 5-18. Received highest commendations in state audit of programs and services after one year of program implementation.

Clinical Psychologist/Consultant, Kamuela, HI. June 1996 – December 2002. Private practice focusing on mood disorders, anxiety disorders, relationship and family issues, and substance use disorders. Therapeutic skills include cognitive-behavior therapy, brief therapy, stress reduction, relationship mediation, and child and family therapy. Provided clinical supervision for post-doctoral and masters level clinicians in outpatient, day treatment and residential settings. Provided consultation and technical assistance to executive management teams involved in the development of publicly and privately funded mental health programs. Lead team-building efforts for staff, provided expertise in improvement of operations and strategic planning, and assisted in the development of new products and contracts.

Merit Behavioral Care Corporation, St. Louis, MO, August 1993 – March 1996.

- Vice President Clinical Information Systems, January 1995 - March 1996. Responsible for standardizing and automating a clinical information system for the largest managed care company in the country, serving 15 million members. Duties included consulting with senior executives to identify clinical information needs; consulting with software developers and end-users to identify clinical data and systems to be automated; working with company executives and vendors to integrate 4 different information systems acquired in mergers and reorganizations. Initiated efforts to automate clinical risk algorithms, design clinical forms, and standardize clinical processes. Coordinated system implementation activities for a staff of more than 200 clinical employees in all 50 states. Led quality improvement initiatives for the company's Corporate Quality Improvement Bureau.
- Director of Training and Development, August 1993 - January 1995. Developed training programs and curricula for mental health services for over 200 clinical staff. Coordinated training presentations in the treatment of a broad array of clinical problems using brief psychotherapy techniques; risk assessment; authorization and intake and referral procedures; and ASAM criteria for treatment of substance use disorders. Organized conferences for clinical managers to identify and implement best practices in their operations. Delivered numerous presentations and facilitated meetings nationwide. Responsible for coordinating and implementing annual revisions and updates to the company's Utilization Management Criteria Guidelines.